



Person Centered Care Tool

WHY SHOULD I USE THE PCC TOOL?

Reasons to Use the Advancing Excellence Person Centered Care Tool

- Increases the understanding of Person Centered Care
 - Person Centered Care is an abstract concept, this tool makes it more concrete.
- Increases awareness and communication of resident preferences
 - Resident preferences are often known to some, but not all staff. This tool makes it easier to share these preferences all staff.
- Enhances quality of Resident & Staff Relationships
 - Tool can serve as a "conversation starter" and a vehicle for getting to know more about what is important to each resident.
- Enhances quality of care conferences
 - This critical meeting can be "super-charged" by following optimized guidelines outlined in the tool.
- Provides a way to "connect the dots" to see at a glance how well each household is providing care.
- The Tool facilitates a nursing home's compliance with QAPI guidelines and serves as a specific Performance Improvement Program (PIP).
- Provides direct feedback on what the community is doing well and what can be an opportunity for improvement.
- Provides a way to track a nursing home's Person Centered Care levels over time so that early declines can be identified, analysed and specific issues can be addressed.